



US General Services Administration

Greater Southwest Region  
421 Gold SW Room 400  
Albuquerque, NM 87103

August 31, 2011

To Whom it May Concern,

It has been my pleasure to work with all the staff at Southwest Hazard Control over the past eight years. I worked with them at Kirtland AFB for 3 years and at General Services Administration for the past 3 and a half years. During the break in time overall I was unable to acquire their service until they reestablished themselves to conduct business in our government facilities. I was forced by circumstance to use others and there is a difference of night and day in all aspects of "Customer Service" and professional performance.

Richard and Ernest have taken care of any and every abatement contract for my government agency for the last 3 years ranging from the smallest \$2000.00 contract to the largest \$600,000.00 and we will just keep growing together with them. I am absolutely confident in their ability to adjust to any situation on the job and provide exactly what the customer needs. I have witnessed them go above and beyond many times.

There is no other company in the industry that I will recommend. Feel free to come see their work in our facilities at any time or call me for additional information as you require.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul N. Abernathy". The signature is written in a cursive style with a horizontal line extending to the right.

Paul N. Abernathy  
Project Manager  
General Service Administration / Public Building Services  
New Mexico Service Center  
505-248-7341