



CHRISANN KARCHES
President

RESPONSIBILITIES

Ms. Karches is responsible for the management of **Southwest HAZARD CONTROL, INC.** This includes monitoring all asbestos, mold, hazmat projects and personnel in Albuquerque, New Mexico, Arizona, California and Nevada. She hires and terminates employment on all key Management personnel. She reviews bids, estimates some large T&M projects, monitors job performances, project costs, financial information, purchases and contracts. This also includes assigning responsibilities, job description, evaluating job performance for all employees and promotion potential. She is committed to a team environment to further the success of **SHC** and its team members.

Ms. Karches is also responsible for the coordination of cash out-flow. She works with the administrative staff in solving administrative and field problems for a successful exchange of information to provide timely payments, payroll, and paperwork commitments. This ties into the completion of a comprehensive company policy that was drafted by Ms. Karches and updated by a policy committee. Ms. Karches has management meetings quarterly and monthly meetings with the workforce to always make improvements to our projects, work performance, and employer/employee relations.

Ms. Karches oversees all decisions regarding financial obligations and management of cash flow. All financial decisions are approved by Ms. Karches. Every year Ms. Karches and her management team drafts a business plan with budgeted numbers to ensure the goals are established and met each year.

Customer satisfaction is a primary concern and responsibility of hers. Feedback from the customers is incorporated into our operations to improve **SHC** job performance and customer satisfaction. Ms. Karches contacts customers regularly to ensure customer satisfaction.

EDUCATION:

- ◆ University of Arizona, Tucson, AZ B.S 1985

CERTIFICATIONS/TRAINING:

- ◆ PLM & PCM Microscopy
- ◆ DOE "L" Clearance
- ◆ Dale Carnegie - Management and Sales
- ◆ First Aid & CPR
- ◆ IAQ Mold Certified
- ◆ EPA/AHERA Asbestos Abatement Supervisor
- ◆ OSHA Hazardous Materials Worker (HAZWOPER)

EXPERIENCE

Ms. Karches has worked as an asbestos abatement, mold and hazmat technician in order to understand all aspects of her business. She has performed various administrative duties, such as payroll, payables, receptionist office manager, job coordinator to ensure that she has a full understanding of all aspects of the environmental business to ensure good decision making. She has solved administrative and field problems, monitored jobs and job costing. She has negotiated change orders, a \$1 million bank loan for a specific job, and other large loans, contracts, insurance premiums and bonding rates as well as employee/employer disputes. She has worked in all aspects of the company; i.e. administration, fieldwork, continuing education, regulations, etc. to understand the industry to its fullest.